



## Lowe's Double Lifetime Window Warranty

Beginning one year after installation of your windows and during the applicable warranty period stated below, Lowe's will cover the labor needed to repair or replace any defects in materials or workmanship incurred for the windows that you purchased from Lowe's and had installed by a Lowe's installer. This Double Lifetime Window Warranty is specific to manufacturer covered repairs and installation defects, and it includes any associated components, including adjustments needed to the flashing or exterior finishes to remedy window failures or leaks. Any labor cost incurred during the first year after installation is the responsibility of the window installer and is not covered by this warranty. This warranty term begins one year after installation and continues through the listed manufacturer's warranty period (up to 25 years); however, labor coverage for leak repairs due to installation issues is only available from the warranty start date for up to 5 years after the installation date. This warranty covers reasonable repairs up to \$1,400 per window per incident (a maximum of a \$200 / hr. labor rate and 7 hours total labor). You, the original purchaser, may transfer this warranty to one subsequent property owner.

In case of defect, please contact Lowe's at 1-800-320-9242. If we determine that the defect qualifies as a covered issue under this warranty, we will dispatch service and coordinate any required parts or replacements with the manufacturer.

This warranty does not cover any of the following items, each of which is expressly excluded:

1. Parts and materials covered under the manufacturer's warranty.
2. Labor for repairs or replacements as part of a manufacturer's recall or class action settlement.
3. Damage other than normal wear and tear, product defects, and/or manufacturing defects, such as: structural damage, settlement, movement, defects in the building foundation or walls, or defects in the wall(s) in which the window(s) was/were installed.
4. Any costs to access [or close access] to a covered window. You are responsible for any permits, modifications or repairs required to access the covered window.
5. Concerns arising from environmental issues such as lead, mold or asbestos, including their removal.
6. Damage from inadequate venting or drainage in wall cavities or from any underlying materials
7. Acts of nature, misuse, abuse, lack of maintenance, riot, civil commotion, or any other natural or unnatural outside influence, unauthorized repairs, or modifications to the original installation.
8. Any damage insured under a homeowner's policy.

Lowe's will make every reasonable effort to fulfill its obligation under this warranty. Events outside of Lowe's control may impact its ability to perform, in whole or in part, its obligations. You are responsible for any material, labor, or permit costs outside of what this warranty covers.

There are no warranties which extend beyond the description of the warranties listed above. Any warranties imposed by state law, including any warranty of merchantability, are limited to

the same period as this warranty. Some states do not allow limitations on how long a warranty lasts. Therefore, the above limitation may not apply to you.

Lowe's is not liable for any indirect, special, punitive, or incidental, or consequential damages, direct or indirect loss, including, but not limited to, property damage or personal injury claims by you or any third-party, based on a breach of warranty or contract, negligence, tort, strict liability, or any other legal theory. Some states do not allow the exclusion or limitation of incidental or consequential damage. Therefore, the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights. You also may have other rights which vary by state.